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DiagnosticSite

DiagnosticSite Online Quick Reference

Program Support:

- Email: SiteSupport@HealthHelp.com
- Phone: 1 800 506 2560
- Fax: 1 800 546-7081

Login and Assessment Access - To login and access your DiagnosticSite password now, please go to: https://portal.healthhelp.com. Please contact us if you would like your login resent or if you need any assistance logging in. Remember, your password is case-sensitive. Contact our program support team above if you need assistance with your password.

DiagnosticSite Assessment - DiagnosticSite is a medical imaging safety and quality program designed to assess the medical imaging equipment, personnel, and policies of providers who perform diagnostic imaging services. Physician offices and free standing imaging facilities that provide imaging services are asked to participate in this program. This involves all diagnostic imaging performed, including CT, MR, PET, radiography, ultrasound, nuclear medicine, fluoroscopy, nuclear cardiology, DEXA, and mammography.

The assessment consists of four online modules:

Imaging Provider Information contains facility demographics, including location and contact information. Certified facilities are required to provide updates to phone numbers and contact information.

Imaging Systems and Equipment covers basic information about each of the imaging devices used at the imaging site.

Professional Qualifications asks about the operators of the equipment and the physicians who interpret the results. Each facility is required to submit the expiration date for some licenses as well as Organizational NPI number and ARRT Registries for its technologists.

Quality & Patient Safety includes questions about the minimum safety and quality measures that all imaging providers must meet.

Completing the Assessment Online - The easiest way to enter information is to do it online. Return as many times as you like - You can work on this online assessment at as many different locations and times as you like. Remember to log out when you end each session to be sure the data you entered is confirmed and recorded.

Attestation - The information you provide will be carefully examined. The accuracy of your responses is very important. The information you submit should be reviewed by the medical director, practice manager, or officer of the company.

General instructions - If you are responsible for more than one location that provides imaging, even though they are managed by the same organization, you must prepare one assessment for each location. Click on *Add Facility* and register for each physical location that provides imaging services. You will be able to manage all locations under one login. We can assist you with registration for multiple locations.

Status of your DiagnosticSite Assessment - After you have completed your facility assessment your screen will display your results and any next steps. You will also be notified with any opportunities for improvement if deficiencies are found. Facilities that are granted DiagnosticSite Certification are listed online at https://www.healthhelp.com/benefits-management-offerings/diagnostic-site/.

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